AIRTEST PRO LLC TERMS AND CONDITIONS (includes Confidentiality Policy)

Last updated: August 2nd, 2024

1. INTRODUCTION

1.1. AirTest Pro LLC, a distinguished provider of online training through distance learning, is registered in the State of Wyoming. These Terms and Conditions govern your enrollment and participation in our study courses, delivered through various instructional methods, including phone consultations with aviation instructors, study materials distribution, and the MacOS application and the iOS application "AirTest Pro" made available for iPhone and iPad. It also covers the Confidentiality Policy of AirTest Pro LLC.

1.2. AirTest Pro LLC assumes no responsibility for the outcome of any actual (official) "Airmen Knowledge Test", entire or any portion of the "Practical Test", "Re-examination" or any other official evaluation of the pilot's knowledge, ability, or skill, including those conducted by (not limited to) the Federal Aviation Administration (FAA), European Union Aviation Safety Agency (EASA) or any other governmental administration, agency, authority, department, or ministry that is in charge of conducting such test, examinations, assessments, and evaluations for any of its customers enrolled in any of the courses offered by AirTest Pro LLC, due to the overall complexity and intricacy of such assessments that extend beyond the level of regular involvement and reasonable ability of AirTest Pro LLC to provide preparation for.

2. METHODS OF INSTRUCTION DELIVERY

2.1. Our courses are delivered through phone consultations with aviation instructors, the distribution of required study materials (texts, graphics, and study videos), and access to the macOS and iOS applications, under the name "AirTest Pro". Each method is integral to the course, and enrollment includes the utilization of a combination of all of the components listed above. None of the instructional methods can be enrolled into, or recommended to apply separately.

2.2. Such a combination is designed to support, re-enforce, and solidify the existing knowledge of the subject matter that the customer possesses. None of the courses, a part of, or any particular content delivery method used by AirTest Pro LLC (including phone consultations) is intended to, and should not take precedence over or substitute the actual flight training and ground training that is provided to the customer by his/her personal or designated flight instructor or other aviation training facilitator.

3. CONTENT AND INTELLECTUAL RIGHTS

3.1. The application (including design and actual software), as well as certain study materials provided to customers are the intellectual property of AirTest Pro LLC.

3.2. Certain texts and illustrations used within the content, as well as presented for download on the website for public access, were obtained from public sources, including the official publications of the Federal Aviation Administration (FAA). All digital products published by the United States Department of Transport - Federal Aviation Administration (FAA) are in the public domain and are not copyright protected.

3.2.1.Reference:

https://www.faa.gov/air_traffic/flight_info/aeronav/faq/#:~:text=All%20digital%20products%20published%2 0by,and%20are%20not%20copyright%20protected.

3.3. Customers are strictly prohibited from copying, reproducing, transmitting, or publishing any part of the content or material of any course provided by AirTest Pro LLC, including the contents of any macOS or iOS application.

3.4. Customers are not permitted to share their access (e.g. login and password) to any part of the training platform of AirTest Pro LLC (including the macOS and iOS AirTest application) with any third-party individuals or companies.

4. TUITION FEES

4.1. Tuition fees are charged on a per-course basis and may vary depending on the specific course content. Customers may be offered unlimited instructor time for phone consultations (with advanced booking required), study materials (typically consisting of FAA digital products available in the public domain), and access to the "AirTest" application for iPad. All courses are sold as "all-inclusive", and no part of the course can be sold separately.

4.2. Customers are charged for the course in full, at the time of enrollment and all sales are considered final. Customers will be notified of any applicable taxes and surcharges at the time of purchase.

4.3. A "Free Trial" may be offered to selected customers, for specific courses and on a "case-by-case" basis, at the discretion of AirTest Pro LLC.

4.4. Prices are subject to change without notice. Our current pricing can be found on the website.

5. ENROLLMENT PROCESS

5.1. Enrollment is conducted over the phone, where a representative of AirTest Pro LLC will assist the customer in choosing the appropriate course. Payment is collected at the time of enrollment via credit or debit card.

6. ENROLLMENT PERIOD

6.1. Upon enrollment, customers are granted access to the course for one year from the date of enrollment or until the customer informs AirTest Pro LLC of their intention to enroll in a different course.

6.2. Customers are not permitted to be simultaneously enrolled in more than one course at any given time.

7. ENROLLMENT CONFIRMATION

7.1. An enrollment confirmation, along with a receipt, will be sent to the customer's provided email address. This confirmation includes details such as the date of enrollment, date of course expiration, instructions for scheduling phone consultations with an instructor, links to view/download study materials, and login credentials for the "AirTest" application.

8. AIRTEST PRO APPLICATION

8.1. The "AirTest Pro" application is an essential part of the course package and not a standalone product. Customers are strongly advised against using the application as a standalone study source without being actively enrolled in a course of study at a flight school or another training provider and consulting their flight instructor.

9. PAYMENT PROCESSING

9.1. Payment is collected by the AirTest Pro LLC representative over the phone, which processes transactions through the payment processor with whom AirTest Pro LLC has a contractual agreement on the date of the customer's enrollment.

9.2. The following customer information will be transmitted to the payment processor: full name, phone number, email, credit or debit card details, billing address, and zip code.

10. DATA SECURITY

10.1. AirTest Pro LLC hosts its website, software, study materials, and other contents, including the "AirTest Pro" application on selected protected servers, located in the United States and in Kyrgyzstan.

10.2. AirTest Pro LLC does not store any payment or billing information of its customers.

10.3. AirTest Pro LLC securely stores limited customer information, including full name, phone number, email, current course enrollment details, expiration dates, and previous course enrollment details with expiration dates. This information is never transmitted to third parties for any purposes, including marketing, and is used solely for customer authentication and statistical analysis purposes within the AirTest Pro LLC.

By enrolling in AirTest Pro LLC courses, you acknowledge and agree to comply with these Terms and Conditions, as well as the Confidentiality Policy. Any questions or concerns can be addressed by contacting us at info@airtestpro.com or by calling (561) 253 48 20.